

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE September 29, 2016 11:11 AM  
**Date:** Thursday, September 29, 2016 11:11:07 AM

---

PART A: Submitter Contact Information

First Name: Stephen

Last Name: Warren

E-mail: [REDACTED]

Phone: [REDACTED]

City/Town: Calgary

Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

=====  
Feedback  
=====

This is of the utmost importance as both those who are knowledgeable and aren't with automotive repairs are getting significantly taken advantage of. I respect the industry, but having moved to Alberta 5 years ago, finding a mechanic that I can trust has been more difficult than finding a doctor. Often shops do not commit, and default to higher priced replacement parts. Many independents advertise the ability to save money and the quality of the work is inferior.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other