

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 3, 2016 6:34 AM
Date: Monday, October 3, 2016 6:34:02 AM

PART A: Submitter Contact Information

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City/Town: Calgary

Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

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Feedback
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Warranty section creates unresolvable disputes. Consumers are often uneducated on vehicle repairs and blame new issues on old repairs.

Bill is one sided and does not protect safe, responsible trades from bad consumers

Bill shows a lack of knowledge of auto repair and industry.

I have used amvic to get restitution, and have defended repair shops from bad customers.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other