

From: [esdcscd3](#)
To: [FamiliesCommunities Committee](#)
Subject: Bill 203 - Edmonton Salvage Disposal
Date: Wednesday, October 5, 2016 4:35:30 PM

I thank you for the opportunity to express my concerns/comments on Bill 203. From what I have seen of the proposals they all seem to make perfect common sense. In a world that is increasingly void of common sense I'm sure your intentions are admirable. However it has been my observation that actual implementation is and will be more difficult than legislation. Under the current system I would have to assume implementation would probably fall into the hands of The Alberta Motor Vehicle Industry Council (AMVIC). The few people employed by AMVIC I have spoken with have all been helpful and friendly, no problem with the people. However once you get past the resignations and infighting of upper management what you see is a self promoting white elephant more interested in raising money to perpetuate itself than an instrument to look into consumer concerns. Absolutely no bang for your buck. The situation could only get worse with more responsibility. I would suggest consumer education could be explored thru registry offices when new drivers are applying for or writing the examination for their driver's license. There is a specific section included regarding consumer rights information & subsequent testing of that knowledge. Once again at the registry office all plate renewals could come with an additional \$2.00? \$4.00? fee as funding for a more streamlined efficient AMVIC that the government could have tighter control over.

Aside from these concerns I have one other observation I would like to pass on to you. The least scrutinized, unregulated section of the automotive industry is the operation of towing companies. There are many towing companies that have been around for years and years that are properly insured, have & pay for workers compensation & charge legitimate rates for honest services provided. However there are illegitimate companies popping up all over the place that cruise the streets of the larger cities with police scanners tracking down accident scenes. They show up almost immediately and convince the owners they should have their vehicles towed & stored at a secure storage facility for the insurance company. That's when the trumped up charges begin. Some of the charges we see all the time include tow call, waiting time, clean-up time, traffic control, km charge, access fee, administration fee, environmental fee, facility fee, etc. etc. Before you know it the tow from the accident + 4 or 5 days storage turns into a Two- Five Thousand dollar bill.

The insurance companies are left with no choice but to pay these bills and of course these charges are then ultimately reflected in the consumers insurance rates. Should you wish I can supply examples of these bills.

Once again I thank you for taking the time to read this submission and should you wish to contact me for anything further please don't hesitate.

Steve Monkman
Edmonton Salvage Disposal