

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 6, 2016 8:08 AM
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PART A: Submitter Contact Information

First Name: Larry

Last Name: Laughlin

E-mail: [REDACTED]

Phone: [REDACTED]

City/Town: Youngstown

Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

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Feedback
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This concept on it's surface would seem to have honourable intentions but it is unnecessary and poorly thought out. Another unnecessary government intrusion into private business. Consumers can do their due diligence on any repair business they are thinking of doing business with. Having extra government bureaucracy in the middle of a private transaction will not improve the customer protection. The added intrusion will only drive up business expenses and result in higher costs to the consumers. The idea that a government bureaucrat is going to tell a private business how to conduct their business and how they can recoup their costs for such things as diagnostics is contrary to any free-market principles. Although auto-repair has always been a popular topic to gripe about I don't think fraud is anymore prevalent than any other trade or business. Citizens need to look after their own money and be responsible adults. If you don't trust a person or business don't do business with them. Somehow people manage to deal with home repair, plumbers, gardeners, landscapers, hairstylists, personal trainers and a multitude of other service providers everyday without having the government holding the consumers hand. If fraud and poor service are so rampant in the industry you would think that there would be a business opportunity for knowledgeable and trustworthy entrepreneurs to start up broker/consulting firms that would protect consumers. Over all this whole concept looks to me like an ill conceived solution in search of a problem.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other