

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 6, 2016 11:24 PM
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PART A: Submitter Contact Information

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Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

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Feedback
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Definitely it should be mandatory to return removed or replaced parts. Auto repair is expensive and most consumers are not knowledgeable enough about auto repair to know whether repairs are needed or not, the cost of the repair, and if the repairs were done properly.

Consequently, finding an honest mechanic and/or repair shop ranks right up there with finding a competent doctor. It's a common question friends ask friends, do you know of a good auto mechanic?

Anything that will make auto repair more honest, open and accountable will be welcomed with open arms by consumers. This also includes reliable and accountable estimates and consequences for businesses that take advantage of consumers.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other