

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 7, 2016 8:57 AM
Date: Friday, October 7, 2016 8:57:22 AM

PART A: Submitter Contact Information

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City/Town: Morinville

Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

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Feedback
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We are governed and supported by both AMVIC and BBB. The proposed warranty coverage to force all repairs to pay tow bills and other shops repair is unbearable to small business. One small consumer on vacation out of range could cripple many small business.

Many larger shops have access to share these consumers through there nation wide franchises. Small family shops will not survive these wide sweeping proposals that leave TOO much room for interpretation.

We stand by all of our work and want to provide excellent service but these proposals add significant cost of time and hours that would have to be passed to the consumer. A job that might leave only a small gross profit to the small business after expenses could cost effectively cost thousands in additional expenses (forced tow bill, and paying other shops expenses) on something that may be uncontrollable such as a manufactured part failure. Most certainly "bumper to Bumper" one of our major parts suppliers, would not be reimbursing the repairer for these failures and the repairer would be soley responsible.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other: bbb