

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE October 8, 2016 6:32 AM  
**Date:** Saturday, October 8, 2016 6:32:11 AM

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**PART A: Submitter Contact Information**

First Name: Allan

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Phone: [REDACTED]

City/Town: Westlock

Are you now or have you ever been employed by the automotive service or repair industry? Yes

**PART B:**

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 Feedback  
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I am concerned about the estimate portion. Does this mean I'll will not be paid for diagnostic time required to pinpoint a problem? Example- an open circuit in a wiring harness can take substantial time to locate and minutes to repair. If I am not paid this time I will have to decline working on the customers vehicle. I cannot provide an estimate on some issues, especially intermittent issues, without being remunerated for the time I must spend to pinpoint the issue. I would therefore have to speculate that shops will either recommend more items for repair in order to cover potential losses or in the case of intermittent or hard to locate issues (squeaks, rattles) that the shops will decline these customers.

Also I would like to address the issues of shade tree, or unlicensed individuals performing automotive repair work. How will these unlicensed people be handled? There is a large grey market for auto repair in existence. Many mechanics attempt to pad there income by doing cash work at home. This income is not claimed officially.

**PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?**

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other: Some guy complaining in restaurant