

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE October 9, 2016 7:01 PM  
**Date:** Sunday, October 9, 2016 7:02:00 PM

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PART A: Submitter Contact Information

First Name: Duncan  
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E-mail: [REDACTED]  
Phone: [REDACTED]  
City/Town: Edmonton  
Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

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Feedback  
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October 9, 2016

Standing Committee on Families and Communities  
Input on Bill 203:

I am extremely concerned about Bill 203 , a Private Members Bill, that passed first reading on March 17, 2016 and has now been sent to the Families and Communities Committee.

I own and operate an automotive repair facility 8935 – 127 Ave. Edmonton. It is Dalzell’s Automotive Maintenance and Repair. We have been in business since 1958, and employ 11 people. I invite you to visit our website at: [www.dalzellsauto.ca](http://www.dalzellsauto.ca).

Alberta is the only province in Canada that utilizes a regulatory body such as AMVIC (which works under the arm of Service Alberta) to monitor and mediate repair services under the Fair Trading Act. This gives the consumer the mechanism to resolve concerns without taking legal action.

To operate an automotive business in Alberta you must have an AMVIC license and you must renew it each year. The money we as an industry pay to AMVIC is used to police our industry and protect the consumer. It is a benefit to both consumers and the industry to have AMVIC in our Province.

There is always room for improvement but Bill 203 has many flaws and needs to consult with industry members to resolve them. Why not work with people that understand how the automotive industry works, understands the terminology that is used in the industry, understands how warranty works and understands the difference between authorizations, estimates and diagnostics.

The opportunity to strengthen industry standards that protect both the consumer as well as the automotive sector requires input from individuals and associations that understand the automotive industry. This is something that requires consultation and collaboration with all stakeholders.

Thank you for taking the time to read this and I hope that you will follow this link to the CIAA web-site [www.ciaassociation.org](http://www.ciaassociation.org). This will outline more information and the suggested amendments from our Alberta Division of the Canadian Independent Automotive Association.

After reading it I sincerely believe that you will understand our concerns and reconsider supporting Bill 203 as it currently exists, and work with the automotive industry to create a workable solution.

Sincerely

Duncan Dalzell  
Dalzell's Automotive Maintenance & Repair

**PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?**

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other: Canadian Independent Automotive Association