

**From:** [Erol Yersel](#)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Bill 203  
**Date:** Monday, October 10, 2016 12:27:42 PM

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I am writing to voice my opinion on bill 203. I have been in the automotive repair business for 18 years, i own an 8 bay service facility in the town of Cochrane and have worked hard to build a strong business. The idea that bill 203 may actually come to pass has my head shaking. Did the member that initiated this bill have a bad experience at a repair facility? If so that is too bad and i wish it didn't happen, however, that does happen in all businesses, from auto repair to plumbing, electrical, carpentry, furniture sales and on and on and on and on. Have i had bad experiences dealing with businesses and trades, sure i have, do i try and pass a bill to regulate them? No, i don't i do some research and source out a reputable alternative and eventually that bad business tends to cease operation. Reputable operations generally do most of what this bill is looking at.

I pride myself on having a busy shop and a lot of the ideas that are being motioned in this bill i already practice, but to have it legislated and controlled by people that do not understand business and specifically the automotive business scares me. How does one get every customer to sign an estimate? A number of my customers are hard enough to contact when we try to reach them let alone get a signature on a piece of paper. Returning parts, sure, we do that already, what about parts that have a core charge?

I don't want to go on and on nit picking the bill apart, i just want to say that if you pass this bill then we better pass a bill to regulate every other service business in this province, plumbers, electricians, carpenters, roofers, builders, gardeners etc, etc, etc. What makes the auto business so different than any of those?

Thank you for taking the time to read this, if more detailed questions arise please fell free to contact me.

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