

From: [Ralph Stotschek](#)
To: [FamiliesCommunities Committee](#); [REDACTED]
Subject: Questions/concerns with Bill 203
Date: Tuesday, October 11, 2016 1:42:29 PM

Hello.

I have a few questions and would require some clarification surrounding a few proposals put forward within Bill 203.

Regarding section 57.46 (authorization required). How does the ACT provide direction for authorization. Is it a signature from the consumer/customer? Today we rely on other forms of "authorization". Such as a "text message", and "email". Will these forms of authorization be considered adequate for authorization surrounding the "estimate" and the "approval for work to begin" from the customer? We live in an electronic world today, and correspondence is done more often than not by an electronic conversation via text or email. Can a sub-section be included within this section to verify "the consumer authorizes the work or repairs" by an electronic verification?

Regarding section 57.9(1) (return of parts). How does the ACT cover contamination issues with a used part(s) placed in a container for the consumer to take with them, if they so choose? Are the Dealerships/Repair facilities to follow WHMIS guidelines? Are the materials to require packaging with WHMIS labelling and a Material safety data sheet? Cross contamination into the consumers vehicle during transport may be an issue. Contamination to the occupants may have to be considered. Who would be responsible in training the consumer of proper transport/storage and disposal of said used parts? Where does the liability fall?

Regarding 57.11(1) (warranty) How does the ACT deal with part(s) installed/supplied by the manufacturer or "jobber" parts on several electrical/computer based parts that do not have a 90 day warranty from the parts manufacturer? Not all parts manufacturers cover an unlimited 90 day warranty on some of these electrical based components. Will there be a subsection to cover the parts that may not have a 90 day warranty in place direct from the manufacturer?

Thank you for allowing my input into this new Bill.

If you require any more clarification on these inquiries, please get back to me at your earliest convenience.

regards,
Licensing and Compliance Officer



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