



Koch Ford Lincoln
5121 Gateway Boulevard Edmonton, AB, T6H5W5 www.kochford.com
780.434.8411 | phone
780.435.5169 | fax
1.800.272.9608 | toll-free info@kochford.com

To Whom It may concern,

There is no doubt that consumers deserve protection from unfair or dishonest business practices. While bill 203 was introduced with good intentions, it also seems to be blind to what protections and enforcements are already in place that protect consumers in Alberta when servicing their vehicles.

AMVIC (Alberta Motor Vehicle Industry Council) does a fantastic job using the current Fair Trade Act to hold repair centers accountable when consumers have concerns.

I have had the opportunity to help Alberta Peace Officers investigate concerns with other repair centers that lead to charges being laid and court dates being set. In these cases, the system worked very well at protecting the consumer.

Over my 30 years of experience I have also been on the receiving end of inquires made by consumers that questioned the outcome of a particular situation or concern.

I have always found that the current Fair Trade Act, administered by Alberta Peace Officers from AMVIC, to be more than adequate to not only hold Alberta's Automotive Repair Industry accountable but also gives them the tools to discipline those who do not follow the Fair Trade Act.

With the current Fair Trade Act, AMVIC and Alberta Peace Officer Enforcement already in place, we object to bill 203 as it is unnecessary. Further legislation only complicates and duplicates a system that is already in place and works well.

Thank you for your time and consideration.

Terry Peck
Koch Ford Lincoln
Fixed Operations Manager

