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**To:** [FamiliesCommunities Committee](#)  
**Cc:** [REDACTED]  
**Subject:** Bill 203  
**Date:** Tuesday, October 18, 2016 4:28:16 PM

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Submission to the standing committee on families and communities input on Bill 203

On behalf of Edmonton Motors, we are submitting our comments and concerns to the members of the Standing Committee for Families and Communities who are tasked with receiving and reviewing input on Bill 203 – Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016.

We want to state that the submission from the MDA on September 30, 2016 accurately reflects our views and concerns. We have the MDA here in Alberta that has many if not all the problems handled in Alberta.

We are concerned that the language and path the legislation takes can make for a significant amount of concerns especially with Automotive Manufacturers and how warranty is conducted. The premise that if a Dealership replaces a part, the consumer goes to an Aftermarket shop and has the OEM part “warrantied” the dealership must pay the other shop. This will be virtually impossible to conduct as the manufacturer pays the dealership for parts warranty through their global warranty program. They will in no ways pay a “third” party for this. The other side would “force” aftermarket shops to have to eventually pay a dealership to warranty their parts and pay for someone else to do it without them having a choice.

In Alberta, the consumer has the MDA to assist in monitoring that the consumer is well looked after and that they are treated fairly. Estimates and authorization procedures are well laid out and followed especially in the Dealership world. Estimates are no charge unless authorized by the consumer prior to work starting. All repairs are authorized prior to starting the repairs and confirmation is done either in writing, text, e-mail or verbal with a phone call. Prior authorization is very often given before the customer leaves. Signatures are required as approval before work starts on the customers work order. Prices are most often on the work order before work starts, quoting diagnostic charges, warranty charges etc, everything is quite transparent.

This legislation will open a door for the “less” reputable shops to take advantage and possibly cause a problem that currently doesn’t exist here in Alberta.

We are not in favor of this legislation and would request it be stricken down and discarded.

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