

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 18, 2016 4:51 PM
Date: Tuesday, October 18, 2016 4:51:54 PM

PART A: Submitter Contact Information

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Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

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Feedback
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The entire automotive industry needs deep regulation and overhaul.

New vehicles now seem to follow the iPhone model (forced to upgrade every two years).

We have a 2014 Jeep Cherokee Limited 4x4 that was purchased brand new, fully loaded.

Within two years the transmission was replaced (around the 50k mark).

For over six months I was told the issues were in my head or that it was adaptive learning my wife's driving style over mine.

I had to switch dealerships and the issue seemed resolve, for about six months, then a new transmission.

It is disgusting that there is no action one can take, the dealership blames the manufacturer and vice versa.

The new transmission has a two year warranty - I asked Chrysler to extend it as our transmission was replaced after two years.

FCA said it was the dealers issue, dealer says FCA - please go harder than this policy on that industry!

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other