

**From:** [Shop Black](#)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Re: Review of Bill 203 - Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016  
**Date:** Wednesday, October 19, 2016 9:22:23 AM

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Thank you for the opportunity to highlight some points regarding Bill 203.

1. I understand that the Automotive Industry is controlled by AMVIC. To be a member, all automotive businesses must comply with their rules and regulations. Is this Bill going to duplicate what is already in force?

2. Most businesses already provide Invoices and warranty their work. Some state the warranty that they give on the Invoice. Most also have a menu of the services they provide in full view of the customer which is also priced . Will this Bill change this practice?

3. Providing written estimates is more common in the auto body repair side of the business. For mechanical repair estimates, many necessitate tear down/removal of parts to determine exact cause of fault, would the Bill allow the Garage to charge for this service or would the shop have to absorb this cost resulting in a further increase in cost to the customer in general.

4. Enacting a bill to enforce the return of all removed parts would force the customer to have to dispose of these parts. I can see most of these returned parts ending up in the landfills instead of been disposed of properly in the metal bins which are used by most shops. Note: general use of the word parts in the industry could include fluids as well?

A possible solution would be to give the customer the right to request the return of the used parts ( I have always believed that this is a customers right anyway as the the whole car is their property) instead of forcing the Garage to return all parts to the customer after each job. By using a time frame of say one week after which the shop would have the right to dispose of the parts properly. If you use a time frame of more than one week the cost to the shops would force another increase in cost to the customer. On the auto body side of the business the return of damaged panels etc would probably not be of any value to the customer and would only cause major inconvenience to the customer and the Body shop.

I hope the committee finds these comments useful in their pondering on these changes to Bill 203.

regards Romano Magliocco. Manager Black Truck Customs.



103-985 43rd Street South  
Lethbridge, Alberta

On Thu, Sep 29, 2016 at 10:12 AM, FamiliesCommunities Committee  
<[FamiliesCommunities.Committee@assembly.ab.ca](mailto:FamiliesCommunities.Committee@assembly.ab.ca)> wrote:



LEGISLATIVE ASSEMBLY OF ALBERTA

STANDING COMMITTEE ON FAMILIES AND COMMUNITIES

September 29, 2016

**BLACK TRUCK CUSTOMS**

Dear Stakeholder:

**Re: Review of Bill 203 - *Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016***

Bill 203 - *Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016* was referred by the Legislative Assembly of Alberta, after first reading, for review by the Standing Committee on Families and Communities. Bill 203 recommends changing the way in which auto service and repair businesses operate in the province in order to provide increased protection to consumers. The Bill proposes amendments to the *Fair Trading Act* that would require automotive service and repair businesses to provide written estimates, invoices and warranties, and to return removed or replaced parts.

The Committee is seeking input from stakeholders and would like to invite your participation. Please share this invitation with your colleagues and any other parties you believe may be interested in participating in this review. All written submissions should be forwarded to the **Standing Committee on Families and Communities, c/o Committee Clerk, 3rd Floor, 9820 - 107 Street Edmonton Alberta T5K 1E7** or via email at [FamiliesCommunitiesCommittee@assembly.ab.ca](mailto:FamiliesCommunitiesCommittee@assembly.ab.ca)

**The deadline for written submissions is Friday, October 28, 2016.** Please note that submissions and the names of submitters may be made public, however, all third-party personal information will be removed. The Committee may decide to hold public meetings at a later date. If you wish to make an oral presentation to the Committee providing additional information, please clearly indicate this in your written submission.

The Standing Committee on Families and Communities is a multi-party committee consisting of 15 Members of the Legislative Assembly of Alberta. Committee meetings are open to the public, audio-streamed live and recorded by Alberta Hansard, and can be accessed online. The Committee's website, with a membership list, access to meeting transcripts, and the online audio feed, is [www.assembly.ab.ca/committees/familiesandcommunities/index](http://www.assembly.ab.ca/committees/familiesandcommunities/index)

Thank you for your consideration of the Committee's request. If you have any questions, please contact the Committee office at [780.427-1350](tel:780.427.1350).

Sincerely,

**Standing Committee on Families and Communities**

*In order to provide you with the information above your contact information was indirectly collected [s.34(1)(b)], used [s.39(1)(c)] and disclosed [s.40(1)(bb.1)] in accordance with Alberta's Freedom of Information and Protection of Privacy Act.*