

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 14, 2016 2:07 PM
Date: Friday, October 14, 2016 2:08:00 PM

PART A: Submitter Contact Information

First Name: Brent
Last Name: Kennedy
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City/Town: Rocky Mtn. HOuse
Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

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Feedback
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Dear Committee Members
I'm a GM Franchised Automotive Dealer in rural Alberta and I feel that Bill 203 the Fair Trading (Motor Vehicle Repair Pricing Protection for Customers) Amending Act, 2016 is not required in this Province.
The current Fair Trading Act offer's enough consumer protection. If there is a dispute between consumer and Automotive Repair facility the consumer can take their concern to the Alberta Motor Vehicle Industry Council (AMVIC).
What does need to happen is more consumer education. AMVIC is empowered through one of the four mandates within the Fair Trading Act delegated agreement to assist with education. AMVIC has the funds to start educating consumers of their rights and access to existing dispute resolution. The resources a currently in place with the expertise to deal with consumer issues.
I request that the committee not proceed with Bill 203

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other: