

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE October 25, 2016 6:38 AM  
**Date:** Tuesday, October 25, 2016 6:38:17 AM

---

PART A: Submitter Contact Information

First Name: I  
Last Name: Newnham  
E-mail: [REDACTED]  
Phone: [REDACTED]  
City/Town: Grande Prairie  
Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

=====  
Feedback  
=====

If this is the amendment, then I'm all for it.

"Bill 203 proposes amendments to the Fair Trading Act to better protect consumers when dealing with the service or repair of their vehicles. The Bill proposes new requirements for auto service and repair businesses with respect to providing estimates, invoices and warranties, receiving authorization to complete repairs or work, and returning removed or replaced parts."

We, the consumer, only hear about warranty scams -through the grapevine-. My partner knows about it first hand. He said it is important that ALL consumers have the right information at all times and it is very important to make sure auto dealerships and mechanics do not pull the wool over our eyes.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other