



STANDING COMMITTEE ON FAMILIES AND COMMUNITIES

c/o Committee Clerk

3<sup>rd</sup> Floor 9820 – 107 Street

Edmonton, Alberta T5K 1E7

Attention Bill 203 Submission

BY:

Scott Held Dealer Principal Mercedes Benz Edmonton West

- I have been in the automotive business for 20 years and have been a dealer owner for 12 years.
- We currently employ 100 people
- I have always supported consumer protection legislation.
- I also am a strong supporter of AMVIC.
- My support for AMVIC is the reason I oppose Bill 203.
- We simply do not need more legislation in an area that is already adequately covered by AMVIC.
- As a business owner it is becoming harder and harder to operate in the face of so many regulations and so much red tape.
- AMVIC does a great job protecting consumers in all areas of the auto business.
- We have very few complaints and according to the Alberta Motor Dealers Association from June 2014 to July 2015 of the 5,049,750 repair order, there were on 45 complaints to AMVIC.
- If we get a complaint we fix it right away or we lose a customer.
- Our service customers are our life blood and we treat them as such by making them happy, repeat customers.
- Do not impose more regulations and red tape on an industry struggling to survive.

Our consumers are happy and adequately protected without Bill 203. Let's use our government resources and time for something more important.

Sincerely,

Scott Held

