

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE October 26, 2016 11:45 AM  
**Date:** Wednesday, October 26, 2016 11:45:23 AM

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**PART A: Submitter Contact Information**

First Name: Kay  
 Last Name: Gupta  
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 Phone: [REDACTED]  
 City/Town: Calgary  
 Are you now or have you ever been employed by the automotive service or repair industry? Yes

**PART B:**

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 Feedback  
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We are writing to express our concerns with Bill 203 which is currently under review by your committee. The automotive repair industry represents a \$21 billion a year industry. Most businesses are already dealing with fair practices and we also have AMVIC as a regulatory board for this industry in Alberta.

As a member of the Canadian automotive aftermarket repair business, we work to promote the growth and prosperity of our industry and we believe that there are numerous elements of Bill 203 that require significant amendments for industry growth and prosperity to be achieved. In fact, the Bill, as written, would lead to serious misinterpretations, costly administration, and unintended economic impacts. It would be impossible to police and put into practice.

In order to ensure a fair balance between the consumer's protection and the industry's right and ability to seek fair compensation for services rendered, we recommend a complete review and rewriting of the Bill. We are fully on board with consumer education and protection but this cannot be done at the expense of the businesses. We need to be fair to both parties. As it stands we have very few complaints based on the size of the industry. If anything – complaints in this industry are less than many others which are not being regulated at all. We support fully the positions of both the AIA Canada as well as its Alberta partner the Canadian Independent Automotive Association (CIAA) regarding Bill 203 and we strongly encourage you to visit the CIAA website at [www.ciaassociation.org](http://www.ciaassociation.org) to learn more about their position and recommendations regarding Bill 203. We need to do our research properly and then implement after collaborating with the members of this industry. Otherwise it will end up costing us much more in the long run.

Thank you,  
 Yours sincerely  
 K. Gupta  
 For  
 Cetus Automotive Repair Centres  
 3005-23 Street N.E.  
 Calgary, T2E 7A4

**PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?**

- Newspaper
- Radio
- Kijiji

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Other: automotive industry