

**From:** [Carline](#)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Bill 203 Response  
**Date:** Thursday, October 27, 2016 9:25:54 AM

---

Carline Automotive  
Rick Withell  
Bay 6, 727, 33rd st N.E. Calgary  
[REDACTED]

October 27, 2016

Ms. Robyn Luff  
Calgary East  
suite 550, 2710 - 17th Ave S.e

Dear **Committee Member:**

I own and operate an automotive repair facility in Calgary and have been in business for 34 years. Our family has been in the automotive industry since 1953, we have seen a lot of changes in this industry. The automotive repair business is considered to be one of the most challenging businesses to operate. The technology, equipment, training and level of personal needed to service vehicles today and into the future is extremely challenging. Due the nature of this business we work with consultants to stay on top of the proper business practices and procedures to ensure our longevity. The bill your introducing conflicts with the professionals that know this industry inside and out.

It is with great concern that I write to you today regarding Bill 203, a Private Members Bill, which is currently under review with the Standing Committee on Families and Communities. As a reputable repairer, I am always in favour of creating better industry standards that protect both the consumer as well as the automotive sector. However, I feel strongly that Bill 203, as currently written, would require significant amendments to achieve this. That is why I ask you to carefully consider the Canadian Independent Automotive Association's (CIAA) position regarding Bill 203 as I support their recommendations.

As you are aware, Alberta is the only province in Canada that utilizes a regulatory body such as AMVIC to regulate and mediate repair services under the Fair Trading Act. To operate an automotive business in Alberta you must hold a valid AMVIC license and abide by all regulations in order to not only maintain your license, but also to avoid facing penalties and even possible prosecution. We are extremely fortunate to have AMVIC, but I feel that Bill 203 will not only create conflict within the existing legislation but also place expectations clearly outside if the jurisdiction of AMVIC.

Please take some time to follow this link to the CIAA website, [www.ciaassociation.org](http://www.ciaassociation.org). This will outline more information and the suggestion amendments from the Canadian Independent Automotive Association. If you feel that the suggested amendments as outlined by the CIAA are unachievable within the context of a Private Members Bill, then I respectfully request that your vote reflect the dissolution of Bill 203.

I sincerely believe upon further investigation that you will understand our concerns and reconsider supporting Bill 203 as it currently exists. There is definitely an opportunity here to work with the automotive industry to create stronger and effective consumer protection.

Thank you for your time. I invite you to please visit our facility at Bay 6, 727, 33rd st ne Calgary. It would be a pleasure to meet and discuss my concerns in greater detail. I can be reached at 403-273-4506



This email has been checked for viruses by Avast antivirus software.

[www.avast.com](http://www.avast.com)