

October 25, 2016

Dear Committee Members:

On behalf of GreatWest Kenworth we would like to bring forward our thoughts and concerns in regards to proposed Bill 203.

The majority Bill 203 is already common business practice and regulated by AMVIC. Estimates for repair are already supplied when requested at no charge unless some diagnostic time is required to determine a failure, then a charge may apply. In the heavy truck market vehicles are custom built to serve the customers' needs and therefore each one could be very different which means estimating fees could also vary and should not be limited by the regulation as long as the costs are communicated to the customer before work starts.

To mandate a written estimate for ALL repairs no matter how big or small will increase costs of doing business and decrease efficiency. These increased costs will be shared with the consumer. In the Heavy Truck market often times the person presenting the unit for repair is not decision maker.

Are other trades subject to this kind of legislation, (plumbers, electricians, HVAC, etc.)? If not why would one segment be singled out to be covered by this kind of law and others not. What was the rationale behind drafting this bill? We see no reason as professional business practices and existing controls are already being used.

We believe that this Bill could have been better researched to be fully supportive of all types of motor vehicles and their owners. Automotive is very different from medium duty trucks which is also a different segment from heavy duty trucks. A committee that included Industry and private citizens should have been involved with the drafting of this bill to get a better understanding of its impact.

Sincerely,

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