

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 27, 2016 11:56 AM
Date: Thursday, October 27, 2016 11:56:38 AM

PART A: Submitter Contact Information

First Name: Peter
Last Name: Canada
E-mail: [REDACTED]
Phone: [REDACTED]
City/Town: |Calgary
Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

=====
Feedback
=====

As part of the automotive consumer protection, I believe it is imperative that the ability to return a new vehicle and void the new purchase and finance contract within a limited number days, many consumers impulse buy and have second thoughts or are manipulated into financing terms they truly can't afford. Please implement a 7 to 14 day or maximum kilometer option of no return such as 1000 to 2000 km (to combat fraudulent purchases with intention to return with high km's or borrow the vehicle without cost when returning a new vehicle). Another condition to combat fraud should be to offset the loss and costs to the dealer, the consumer should be mandated give up the first and last payment or deposit on the vehicle to a maximum of \$2000 penalty to discourage abuse of this protection.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other