

Willowridge Auto Service  
Randy Lehr  
9900 Fairmount Dr SE  
Calgary, AB T2J0S4  
[REDACTED]

October 27, 2016

Brandy Payne

MLA for Calgary-Acadia

#10, 8318 Fairmount Drive SE  
Calgary, AB  
Canada T2H 0Y8

Dear Committee Member:

I own and operate Willowridge Auto Service, an automotive repair facility in Southeast Calgary and have been in business for 25 years. –We are a full service repair shop and pride ourselves in customer service and customer satisfaction.

It is with great concern that I write to you today regarding Bill 203, a Private Members Bill, which is currently under review with the Standing Committee on Families and Communities. As a reputable repairer, I am always in favour of creating better industry standards that protect both the consumer as well as the automotive sector. However, I feel strongly that Bill 203, as currently written, would require significant amendments to achieve this. That is why I ask you to carefully consider the Canadian Independent Automotive Association's (CIAA) position regarding Bill 203 as I support their recommendations.

As you are aware, Alberta is the only province in Canada that utilizes a regulatory body such as AMVIC to regulate and mediate repair services under the Fair Trading Act. To operate an automotive business in Alberta you must hold a valid AMVIC license and abide by all regulations in order to not only maintain your license, but also to avoid facing penalties and even possible prosecution. We are extremely fortunate to have AMVIC, but I feel that Bill 203 will not only create conflict within the existing legislation but also place expectations clearly outside of the jurisdiction of AMVIC.

Please take some time to follow this link to the CIAA website, [www.ciaassociation.org](http://www.ciaassociation.org). This will outline more information and the suggested amendments from the Canadian Independent Automotive Association. If you feel that the suggested amendments as outlined by the CIAA are unachievable within the context of a Private Members Bill, then I respectfully request that your vote reflect the dissolution of Bill 203.

I sincerely believe upon further investigation that you will understand our concerns and reconsider supporting Bill 203 as it currently exists. There is definitely an opportunity here to work with the automotive industry to create stronger and effective consumer protection.

Thank you for your time. I invite you to please visit our facility online at [service@willowridgeauto.ca](mailto:service@willowridgeauto.ca). It would be a pleasure to meet and discuss my concerns in greater detail. I can be reached at [REDACTED]

Sincerely,

Randy Lehr

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