

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 27, 2016 3:43 PM
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PART A: Submitter Contact Information

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Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

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Feedback
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There should be laws to protect the consumer. This is what I have been going thru since April 2014. I have a Mazda 3, 2009, in mint condition, 24,000 km. 2 years ago, 17,000 km. I have my vehicle serviced at the same dealer. 3 different service managers, 5 different opinions & many different codes but my engine light is still on. Researching, it appears to be the emission sensor. Many others with the same problem. All getting the same run around. I have even contacted Mazda head office. They not only lack knowledge but lack manners. There is a special warranty for this problem. 96 months or 128,000km. They will not honour. These vehicles should be recalled. Any suggestions. Would bill 203 protect the consumer for such a problem?

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other