

From: webmaster@assembly.ab.ca
To: [FamiliesCommunities Committee](#)
Subject: Fair Trading Amendment Act - RESPONSE October 28, 2016 4:53 PM
Date: Friday, October 28, 2016 4:53:06 PM

PART A: Submitter Contact Information

First Name: Nancy
 Last Name: Suranyi
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 City/Town: Sturgeon County
 Are you now or have you ever been employed by the automotive service or repair industry? Yes

PART B:

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 Feedback
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As a Automotive and RV Repair business owner, I am seriously concerned over Bill 203.
 I strongly believe that Bill 203 was constructed with little to no consideration of our current FTA and as such, is a
 frightening document that would create damaging unintended consequences.

We are a second generation repair facility that has been in operation for over 42 years. This business supports
 multiple families and is our livelihood. Words cannot describe the shame I have for our government in allowing
 something this reckless to have gone this far and continue to be debated. I am very much in support of consumer
 protection and would like to think that having built such a successful business over all these years is representative
 of this. Having said that, I am left asking, who is here for our protection?

I am not going to go into details regarding each section but rather state in general that there are conflicts,
 redundancies, jurisdictional questions and unfair business practices being proposed throughout the document. The
 areas I take most concern over are in regards to the Estimate section (including fees and authorization), Warranty,
 and definitions. Additionally, the fact that so many details are being left to be decided by a separate body at a later
 date is unacceptable.

I recognize that many submissions have been put forward and in an effort to make this less cumbersome, I would
 like to express that: I would like to see the Standing Committee on Families and Communities recommend that Bill
 203 not be passed. I fully support the detailed submission of the Canadian Independent Automotive Association
 dated October 23, 2016. This written submission has been presented to the Committee but can also be reviewed on
 their website at www.ciaassociation.org.

It is unfortunate that MLA Carson was unable to research this issue more than what was done because he would
 have seen that we already are regulated. The problem is that consumers do not know their rights or what to do if
 they have been violated. If we educate the consumers then true consumer protection can thrive.

Thank you for your consideration
 Nancy Suranyi
 Namao Automotive Repair Ltd.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
 Radio

- Kijiji
- Facebook
- Twitter
- Other: