

**From:** [webmaster@assembly.ab.ca](mailto:webmaster@assembly.ab.ca)  
**To:** [FamiliesCommunities Committee](#)  
**Subject:** Fair Trading Amendment Act - RESPONSE October 28, 2016 10:40 PM  
**Date:** Friday, October 28, 2016 10:40:42 PM

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PART A: Submitter Contact Information

First Name: Quennel

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City/Town: Ft Saskatchewan

Are you now or have you ever been employed by the automotive service or repair industry? No

PART B:

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Feedback  
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I think the auto industry is corrupt and broken, but I am not certain this bill will fix anything, just will pass on extra costs to consumers upfront and make auto repair more expensive. AMVIC is touted as success, but the fact is most complaints are ignored or not take seriously.

I am a self educated do-it-yourself car owner who is fed up with misleading or lazy dealerships and repair shops that dupe unsuspecting consumers.

I like the parts in the bill about not exceeding estimates without authorization, for the part about showing or returning removed parts to consumer to inspect.

I would rather have a real consumer protecting (not industry protecting) industry watchdog that can respond case by case and not have excessive rules that pass the liability risk as added cost to consumers. Better consultation is needed, I agree with the industry statement on that.

I want to see lemon laws in alberta for vehicles that spend excessive amount of time being fixed.

I want better warranty protection for people who customize their vehicle. Aftermarket parts must be proven to cause issue in order to void warranty.

PART C: HOW DID YOU HEAR ABOUT THIS REVIEW?

- Newspaper
- Radio
- Kijiji
- Facebook
- Twitter
- Other