

From: [Patricia Harrison](#)
To: [FamiliesCommunities Committee](#)
Subject: Bill 203
Date: Tuesday, November 1, 2016 3:51:05 PM

Good afternoon,

We have been made aware that the Legislative Assembly of Alberta's Standing Committee on Families and Communities was seeking comment on Bill 203. I note that the deadline was this past Friday. I am submitting these simple comments in the hope that it is not too late to have them considered by the committee.

Costco's tire centres perform oil changes and install and repair tires purchased at Costco. To that end I believe Costco would be considered a "repairer" under the Bill. In order to have an oil change or a tire change performed at Costco you must be a member. Members pay for the work they are requesting before the work is done and the cost is base on set prices.

This bill will require that Repairers provide and "Estimate" of the work to be performed. An "estimate" under the Bill means an estimate of the total cost of the work to be performed on and repairs to be done to the motor vehicle being repaired.

Costco is concerned that the definition of "estimate" is not broad enough to cover service providers like Costco where the work requested by a consumer is paid for, based on set prices, before the work is performed.

Costco's member is provided with an invoice and a receipt for the work that they have ordered and paid for. Then the work is performed. If Costco finds that the work paid for cannot be performed, we contact the Member to inform them of the issue and to refund the purchase price.

We would like to be sure that Costco's invoice/receipt provided to a member when they purchase the services to be performed would meet the requirement of an "estimate" under the Bill and if not we would request that the definition of an estimate be broadened to include circumstances such as Costco where services are paid for before they are performed.

We thank you for the opportunity to provide our comments and hope that the lateness of their provision does not prevent the committee from considering them in the context of the drafting the the Bill and the ill the Bill is designed to prevent.

If you have any questions please do not hesitate to contact me.

Yours truly,

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