

Standing Committee on Families and Communities

Review of Bill 203, *Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016*

Twenty-Ninth Legislature
Second Session

February 2017





STANDING COMMITTEE ON FAMILIES AND COMMUNITIES

February 2017

**To the Honourable Robert Wanner
Speaker of the Legislative Assembly
of the Province of Alberta**

I have the honour of submitting, on behalf of the Standing Committee on Families and Communities, its final report on the **Review of Bill 203 – *Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016.***

Sincerely,

[original signed by the Chair]

Nicole Goehring, MLA
Chair, Standing Committee
on Families and Communities

c. Mr. Robert Reynolds, Q.C.
Clerk of the Legislative Assembly

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MEMBERS OF THE STANDING COMMITTEE ON FAMILIES AND COMMUNITIES

29th Legislature, Second Session

Nicole Goehring, MLA
Chair
Edmonton-Castle Downs (ND)

Mark Smith, MLA
Deputy Chair
Drayton Valley-Devon (W)

Leela Sharon Aheer, MLA*
Chestermere-Rocky View (W)

Barb Miller, MLA[§]
Red Deer-South (ND)

Deborah Drever, MLA
Calgary-Bow (ND)

Ronald Orr, MLA**
Lacombe-Ponoka (W)

Bruce Hinkley, MLA
Wetaskiwin-Camrose (ND)

Angela Pitt, MLA
Airdrie (W)

Trevor Horne, MLA
Spruce Grove-St. Albert (ND)

Dave Rodney, MLA
Calgary-Lougheed (PC)

Sandra Jansen, MLA
Calgary-North West (ND)[†]

David Shepherd, MLA
Edmonton-Centre (ND)

Robyn Luff, MLA
Calgary-East (ND)

Dr. David Swann, MLA
Calgary-Mountain View (AL)

Annie McKittrick, MLA
Sherwood Park (ND)

Tany Yao, MLA
Fort McMurray-Wood Buffalo (W)

Karen McPherson, MLA[‡]
Calgary-Mackay-Nose Hill (ND)

* Committee Member from December 13, 2016

† Member of the PC caucus until joining the ND caucus on November 17, 2016

‡ Committee Member until December 13, 2016

§ Committee Member from December 13, 2016

** Committee Member until December 13, 2016

Substitutions Pursuant to Standing Order 56(2.1-2.4):

Thomas Dang, MLA^{††}
Edmonton-South West (ND)

Dr. A. Robert Turner, MLA^{§§§}
Edmonton-Whitemud (ND)

Jessica Littlewood, MLA^{††}
Fort Saskatchewan-Vegreville (ND)

Wayne Drysdale, MLA^{****}
Grande Prairie-Wapiti (PC)

Denise Woollard, MLA^{§§}
Edmonton-Mill Creek (ND)

Maria M. Fitzpatrick, MLA^{†††}
Lethbridge-East (ND)

Lorne Dach, MLA^{***}
Edmonton-McClung (ND)

Anam Kazim, MLA^{†††}
Calgary-Glenmore (ND)

Prab Gill, MLA^{††}
Calgary-Greenway (PC)

Erin Babcock, MLA^{§§§§}
Stony Plain (ND)

Brian Malkinson, MLA^{††}
Calgary-Currie (ND)

Members also in Attendance:

Wayne Anderson, MLA^{*****}
Highwood (W)

Jonathon Carson, MLA^{††††}
Edmonton-Meadowlark (ND)

^{††} Substitution for Bruce Hinkley on June 30, 2016

^{††} Substitution for David Shepherd on June 30, 2016

^{§§} Substitution for Karen McPherson on June 30, 2016

^{***} Substitution for Karen McPherson on September 19, 2016, and for Trevor Horne on November 16, 2016

^{†††} Substitution for Sandra Jansen on September 19, 2016, and November 16, 2016

^{†††} Substitution for Deborah Drever on September 19, 2016

^{§§§} Substitution for Annie McKittrick on September 19, 2016

^{****} Substitution for Dave Rodney on November 16, 2016

^{††††} Substitution for Robyn Luff on November 16, 2016

^{††††} Substitution for Karen McPherson on November 16, 2016

^{§§§§} Substitution for Annie McKittrick on January 23, 2017

^{*****} June 30, 2016, September 19, 2016, November 16, 2016, and January 23, 2017

^{†††††} September 19, 2016, and January 23, 2017

1.0 Introduction

Bill 203, *Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016*, was introduced and received first reading on March 17, 2016. On April 11, 2016, the Bill was referred to the Standing Committee on Families and Communities for review.

2.0 Order of Reference

Excerpt from the *Votes and Proceedings* of the Legislative Assembly of Alberta, Monday, April 11, 2016:

On the motion that the following Bill be now read a Second time:

Bill 203 Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016 — Mr. Carson

A debate followed.

Mr. Cooper, Hon. Member for Olds-Didsbury-Three Hills, moved that the motion be amended by deleting all the words after “that” and substituting the following:

Bill 203, Fair Trading (Motor Vehicle Repair Pricing Protection for Consumers) Amendment Act, 2016, be not now read a Second time but that the subject matter of the Bill be referred to the Standing Committee on Families and Communities in accordance with Standing Order 74.2.

A debate followed on the amendment.

The question being put, the amendment was agreed to.

3.0 Committee Activities

As part of the Committee's review of Bill 203 Committee meetings were held on June 30, September 19, and November 16, 2016, and January 23, 2017. Bill 203's sponsor, Jonathon Carson, Member for Edmonton-Meadowlark, gave a presentation to the Committee on the Bill on September 19, 2016. Written submissions were solicited from more than 6,700 identified stakeholders and from members of the public, and oral presentations were held on January 23, 2017. The Committee received 185 written submissions, and 13 invited parties made oral presentations before the Committee. Mr. Carson also addressed the Committee on January 23, 2017, to respond to the written submissions and oral presentations.

4.0 Recommendations

Pursuant to Standing Order 74.2(1)

When a Bill is referred to a standing or special committee after first reading, the committee may conduct public hearings on the subject matter of the Bill and report its observations, opinions and recommendations with respect to the Bill to the Assembly.

The Standing Committee on Families and Communities recommends that Bill 203 not proceed.

The Committee further recommends that

1. Service Alberta engage AMVIC and other stakeholders should they decide to review the *Fair Trading Act* for possible amendments.
2. Government work with AMVIC and other stakeholders to design a best practices educational awareness campaign.

Appendix: List of Written Submissions and Oral Presentations

1.0 Written Submissions

Name	Organization
Kevin Vust	Private Citizen
Mark Mckeown	Fountain Tire – Edmonton (Yellowhead)
Derek Thompson	Private Citizen
Teresa Davis	Private Citizen
Ryan Baker	StudeBaker Industries Ltd.
Elizabeth Marinescu	Eurotekk Automotive and Performance Inc.
Fern Maas	Private Citizen
Brent Metzker	Super-Bee Truck Accessories
Stephen Warren	Private Citizen
Owen Tipton	Tipton Truck & Trailer
George Stahl	Gadsby Auto
Trevor Paquette	Inline Auto Centre
Barry Dale	Trinity Repair Ltd.
Chris Roberts	Crane Works Inc.
Lyndon Wester	Wester's Garage
Myrna Molnar	Private Citizen
Shawn Belec	Private Citizen
Pat Mckervey	Empire Truck Parts
Sonya Watt	Bond Auto Spa
John Brown	Private Citizen
Don Suddaby	Private Citizen
Clint Delisle	Private Citizen
Patricia Loff and Bernie De Schutter	Bullock's Auto Body Ltd.
Neil Pfefferle	Private Citizen
Brian Baron	Vegreville Ford
Robert Szelec	Private Citizen
Greg Churchill	Honda West
Terry Stauffer	Private Citizen
Jason Bender	Royal Oak Nissan
Marvin Androschuk	Private Citizen
Steve Monkman	Edmonton Salvage Disposal
Larry Laughlin	Private Citizen
Vincent James	Private Citizen
Mark K. Hicks	Sherwood Ford
Joshua Penner	Private Citizen
Ian Kreiser	Private Citizen
Greg Heebner	Private Citizen
Donna Barilla	Private Citizen
Jerry Pasman	Private Citizen
Ross Ulmer	Ulmer Auto Group

Name	Organization
Allan Lyslo	Private Citizen
Calvin Yzerman	Private Citizen
George Ernest	Private Citizen
Jeremy Wong	Private Citizen
Navtej Ahuja	Private Citizen
Chris Platzer	Private Citizen
Duncan Dalzell	Dalzell's Automotive Maintenance and Repair
Erol Yersel	Napa Autopro
Brent Ciccone	Private Citizen
Glen Anderson	Private Citizen
Jerry Pasman	Alberta European Motorworks
William Cook	Private Citizen
Eric Branham	Private Citizen
Marc Lemieux	MRI Autocare
Dan Merkowsky	Recreation Vehicle Dealers Association of Alberta
Len Bullock	Private Citizen
Ralph Stotschek	Private Citizen
Daryl Jones	Private Citizen
Robert Grutel	Private Citizen
Kelly O'Connell	Heartland Ford
Wayne Gallant	Lethbridge Dodge Chrysler Jeep Ltd.
Don Green	High Country Chevrolet Buick GMC Ltd.
Glen Barreth	Advantage Ford
Scott Wawryk	Brooks Motor Products
Reg Pattemore	Metro Ford
Cynthia Clark	Sterling Western Star Trucks Alberta Ltd.
Lucas Chui	Private Citizen
Naresh Nakhid	Private Citizen
David B. Banno	Banno Auto Repair Ltd.
Bob Hopchin	Private Citizen
Jason Guenter	Prairie Lube Ltd.
Brent Calvert	Private Citizen
Neal Gratton	Gateway Toyota
Terry Peck	Koch Ford Lincoln
Harrison Wolfe	Edmonton Motors
Michael Van Elslander	Private Citizen
John Wasmuth	Private Citizen
Scott Kessler	Fountain Tire Northland
Romano Magliocco	Black Truck Customs
Jayne Gallays	Private Citizen
Alan McCreary	Private Citizen
Colin Parada	Whitecap Chevrolet Buick GMC
Brent Kennedy	Private Citizen
Izzie Manji	T & T Honda
Fred Mueller	Herbers Auto Body Repair
Lan Gilbert	Private Citizen

Name	Organization
Kelly Temple	Eastside Kia
Beverly Kaltenbruner	Harold's Auto Service
Dennis Keil	Private Citizen
Lawrence Block	Calgary Tune-Up & Corvette Services Ltd.
Sean Penrose	Private Citizen
Dwight Schmidt	J and JB Auto Ltd.
Daniel Makohoniuk	Private Citizen
Brent Heibein	Private Citizen
Jim McManes	Eastside Dodge
Robert Lewis	Private Citizen
Kirk Temple	South Trail Kia
Palle Hansen	Private Citizen
Jason Hansen	Airdrie Honda
Iona Newnham	Private Citizen
Brian Richard	Richard Automotive
Eldon Kuefler	E & R Automotive Clinic
Trevor Helmer	Trio Motors Ltd.
Scott Held	Mercedes-Benz Edmonton West
Scott Held	Sherwood Dodge Chrysler Jeep Ram Mopar
Alan Wack	St. Albert Chrysler Jeep Ram Mopar
Bruce Bouwsema	Subway Auto Service Ltd.
Simon Weller	NAPA Canada
France Daviault	Automotive Industries Association of Canada
Rick Best	Private Citizen
Conrad Van Bostelen	Graham's Garage
Randy Visser	Fountain Tire – Pincher Creek
Bob Vert	Fountain Tire – Strathmore
Landon Deley	Fountain Tire – Fort Saskatchewan
Elaine Walton	OK Tire Spruce Grove
Kay Gupta	Cetus Automotive Repair Centres
Gerry Anderson	Tom & Gerry's Service
Todd Thompson	Fountain Tire – Vulcan
Ralph Sinclair	Private Citizen
Elaine Walton	OK Tire Spruce Grove
Rick Best	Private Citizen
Kathy Lillico	The Co-operators
John Hamelink	Village Auto & Tire Service
Linda Jones	Private Citizen
Michael LaRocque	Private Citizen
Alvin Chibi	NAPA Auto Parts
Bruce Stewart	Private Citizen
Timothy Bouwsema	Private Citizen
Jeff Kasbrick	Alberta Motor Association
Ryan Chipchase	VEX Performance
Wayne Paulsen	Canadian Independent Automotive Association – Alberta Chapter

Name	Organization
Rick Withell	Carline Automotive
Various Individuals	Bert's Auto and Tires
Mike Allen and Ryan Dicken	GreatWest Kenworth Ltd.
Peter Canada	Private Citizen
Randy Lehr	Willowridge Auto Service
Garrett Scott	Scottsville Automotive Group
Rita and Mel Kause	Mewassin Automotive Ltd.
Daniel Zarowny	Zarowny Motors (St. Paul) Ltd.
Jean Rudichuk	Private Citizen
Greg Ducharme	Ducharme Auto Group
Darrell Scrivens	Central Auto Parts/Auto Value Parts Stores
Todd Thompson	Fountain Tire
Melvin Durand	Signature Tire Rimbey/Parkland Automotive Repair Service Ltd.
Glynn Jones	Continental ContiTech
Glen Ferko	Dalzell's Auto Repair
Aaron Pops	Private Citizen
Jeff Fediuk	Private Citizen
Kyle Romeril	CMP GM Chevrolet Cadillac Buick GMC
Dave Deley	Fountain Tire – Edmonton
Pat Hansard	Private Citizen
Clint Byblow	Lube City
Gary Smith	PAG Automotive Ltd.
Peter Huber	PAG Automotive Services Ltd.
Peter Huber	PAG Automotive Services Ltd.
Brenda Johnson	Spruce Grove Chamber of Commerce
Debbie Dresen	Jiffy Lube
Ian Hope	Alberta Automotive Recyclers and Dismantlers Association
Robert R. Blakely, QC	Canada's Building Trades Unions
Mark Grozell	Silverhill Acura
Shaun Kos	Okotoks Nissan
Shaun Kos	Okotoks Chevrolet Buick GMC
Trevor Christensen	Summit GM Chevrolet Buick GMC
Jordan Romeril	Country Hills Hyundai
Shawn Dinner	Strathmore Ford
Kyle Kozowy	Sunridge Nissan
Kyle Sims	Better Business Bureau Serving Southern Alberta and East Kootenay
Biju Abraham	Speedy Auto Service – Edmonton – Mill Woods
Richard Harman	Thistle Automotive Ltd.
James Oancia	Dilawri Group Of Companies
Bruce Cowling	NAPA
Nancy Suranyi	Namao Automotive Repair Ltd.
Bob Harms	Harms Automotive Group
Hank and Carol Schurink	Precision Alignment & Brake Ltd.

Name	Organization
Matthew Willemssen	Private Citizen
Quennel Delhomeau	Private Citizen
Marc Boulanger	Alpine Autowerks
Brad and Gerita Kreft	Private Citizen
Denis Ducharme	Motor Dealers' Association of Alberta
Denis Ducharme	Private Citizen
Douglas Lorraine	Three Hills Motor Products Ltd.
Bruce Deley	Fountain Tire – Spirit River
Shawn Dagasso	Fountain Tire – Fairview
Don Turcotte	Fountain Tire – Falher
Patricia Harrison	Costco Wholesale

2.0 Oral Presentations

Name	Organization
Nancy Suranyi	Canadian Independent Automotive Association – Alberta Chapter
Ross Hodgins	Recreation Vehicle Dealers Association of Alberta
Denis Ducharme Doug Airey Richard Mottershead Deen Romano	Motor Dealers' Association of Alberta (representing Country Hills Hyundai, High Country Chevrolet Buick GMC Ltd., Lethbridge Dodge Chrysler Jeep Ltd., Okotoks Chevrolet Buick GMC, Okotoks Nissan, Silverhill Acura, South Trail Kia, Strathmore Ford, Sunridge Nissan)
Douglas Legore	Alberta Motor Vehicle Industry Council (AMVIC)
Jeff Kasbrick	Alberta Motor Association
Robert R. Blakely, QC	Canada's Building Trades Unions
Debbie Dresen	Jiffy Lube
Jason Guenter	Prairie Lube Ltd.
Mike LaRocque	NAPA Canada
Elaine Walton	OK Tire Spruce Grove
Melvin Durand	Signature Tire Rimbey (Parkland Automotive Repair Service Ltd.)
Brent Hesje	Fountain Tire Northland
Beverly Kaltenbruner	Harold's Auto Service
Jon Carson, MLA	Sponsor of Bill 203, <i>Fair Trading (Repair Pricing Protection for Consumers) Amendment Act, 2016</i>

